

GENESIS SYSTEMS LIMITED WARRANTY

for WaterCube® WC-10, WC-100, and WC-1000

Genesis Systems warrants to the original purchaser that any new WaterCube® purchased and installed in the United States is free from defects in materials and workmanship for the warranty period set forth below, provided that the product is operated, maintained and used in accordance with Genesis Systems' instructions and manuals. This warranty is in addition to, and does not affect, the warranty obligations of the vendor to the original purchaser, or other applicable statutory rights, if any. Applies to any model numbers sold between October 15, 2025 and October 15, 2026. **This limited warranty does not apply outside the United States.**

Warranty Period

- All new WaterCube® unit purchased from GenesisSystems.com (Original Equipment Manufacture (OEM)) and or authorized resellers within the specified period above are warranted under normal use for a period of (5) year (60 months) from the date of delivery, during the "Warranty Period". If proof of original purchase and the delivery date is not presented, the manufacturer's manufacturing date coded within the product serial number will be used to determine the start of the Warranty Period. To help with any warranty claims, the original purchaser should register the product by contacting warranty@genesissystems.com following delivery and installation.

By registering the product within thirty (30) days from the date of delivery, the original purchaser activates the Limited Warranty for a total of five (5) years, calculated from the product's delivery date. Coverage is structured as follows:

- Years 1–3:** 100% coverage on parts.
- Years 4–5:** 50% coverage on parts.
- Labor Coverage:** 100% for all five (5) years.
- Power Surge Protection:** 100% for all five (5) years.

This Warranty shall NOT apply to the following:

1. Damage or deterioration caused by normal wear and tear	2. Failures resulting from user's delay in making the product available after being notified of a potential product problem.
3. Failures caused by any external cause or act of God, such as accident, collision, theft, vandalism, riots, wars, fire, freezing, lightning, earth-quakes, windstorms, hail, volcanic eruptions, floods, sink holes, catastrophic ground collapse, landslides, tornados, or hurricanes.	4. Failures caused by repair by any party other than a Genesis Systems authorized service representative(s) or OEM.
5. Failures due to alterations, adjustments, unauthorized changes, neglect or improper storage, incorrect power supplies (i.e. wrong power source, amperage, etc) repair and/or maintenance.	6. Cosmetic damage, discolorations, rusting, corrosion or scratches to applied paint, powder coatings, or neglect.
7. Failures due to abuse or application of the product for uses other than for which it is designed or intended to by the manufacturer, including but not limited to, improper installation or location in a harsh, corrosive or saltwater environment (i.e. operations on an oil platform at sea, or on board the deck of a ship or vessel).	8. Replacement of small consumables such as, but not limited to, fuses, lamps, filters, etc.
9. Failures resulting from attachments, accessory items, and parts not sold by Genesis Systems.	10. Expenses related to investigating performance complaints and/or troubleshooting where no manufacturing defect is found.
11. Expenses for rental of equipment during downtime and/or performance of warranty repairs.	12. Failures caused by contaminated or improper oils or other operating media or improper fluid levels.
13. Issues arising from a failure to make unit available for backfit or installation of recalled components within 30 days of a recall notification to current owner registered at: warranty@genesissystems.com For example, if a component needs to be retrofitted, and the unit is not made available to technicians to install the component, any consequent issues or failures arising from the inability to install the new component will not be covered under this limited warranty.	14. Failures caused by impacts and/or punctures of systems or components. (i.e. a rock thrown by a lawn mower or fallen tree branches)
	15. U.S. Government operations or military use unless pre-authorized by the OEM.

How to Obtain Service:

To obtain warranty service or if you have questions concerning this warranty or its applications, contact us at:

warranty@genesissystems.com

What Genesis will Do:

Genesis Systems will, at its sole discretion repair or replace any part thereof which, is found to be defective upon inspection by Genesis Systems or a Genesis Systems' authorized service representative. Any product that the purchaser claims to be defective must be returned to and examined by the nearest the company or Genesis Systems authorized service representative at Genesis' request unless the part or

component is replaced on site as part of a service call.

NOTE: New, remanufactured, or WaterCubes® approved repaired parts or assembled components provided under the terms of this warranty are warranted for the remainder of the warranty period applicable to the parts or assembled components being replaced as if such parts or assembled components were the original parts or assembled components. Items replaced under this warranty become the property of Genesis Systems.

Limitations

THIS WARRANTY IS IN PLACE OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. SPECIFICALLY, GENESIS SYSTEMS MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. GENESIS SYSTEMS'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL GENESIS SYSTEMS BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF GENESIS SYSTEMS'S NEGLIGENCE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

To the fullest extent permitted by law, any claims against Genesis Systems are limited to the remedies as expressly set forth in this warranty and any other or further claims, such as but not limited to, compensation for any damage incurred other than to the Genesis Systems product, are hereby excluded.

How State Law Applies:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For further information contact:

Genesis Systems LLC
3108 N Boundary Blvd.
Building 926 #186
Tampa, FL 33621

Email: warranty@genesissystems.com

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